LYNDON TOWNSHIP

April 17, 2019 Meet & Greet

The In-Home Installation Process

Equipment

Outside your home
(House box/ Enclosure)

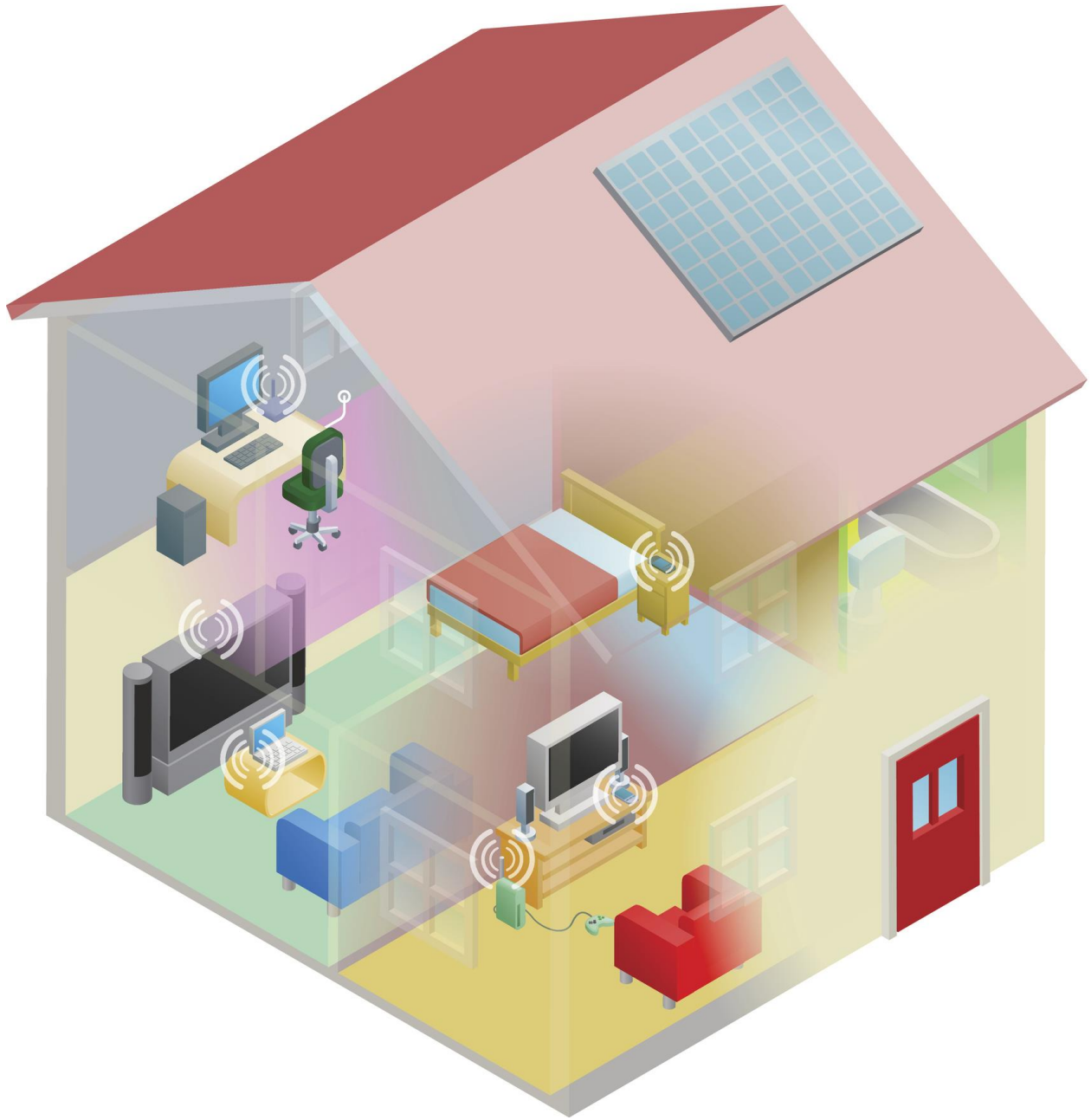
Inside your home
(Router)

Desktop Battery Backup Unit (DT-BBU)

Router Placement

For best Wi-Fi coverage we recommend installing the router somewhere near the center of the home for best coverage.

You will want to discuss this with your installer to determine the best location.



MEC Router

CALIX

844G

GIGACENTER

FEATURES:

- **Home Gateway Features**
  - Layer 2 and 3 switching and routing
  - Local Home Gateway GUI
- **Wireless: 2.4GHz and 5GHz, simultaneous dual-band**
  - 5GHz 802.11ac certified, 802.11a/g/n compatible
  - 2.4GHz 802.11n certified, 802.11b/g compatible
  - Auto channel selecting and interference detection
- **Wi-Fi Protected Setup (WPS)**
  - Secure wireless setup connection
- **Two FXS ports, ANSI**
- **Four 10/100/1000 Gigabit Ethernet**
- **USB Port for future applications**
- **Power/backup monitoring**
- **Dimensions:**
  - Height: 10.6 in
  - Width: 7.9 in
  - Depth: 1.8 in

DUAL-BAND

WI-FI SOLUTION

Wireless (aka: Wi-Fi)

Dual Band Wireless AC Router

2.4Ghz vs 5.0Ghz

Not to be confused with 5G cellular

Optional Wi-Fi Extender

Extend the Wi-Fi signal throughout your home and beyond with our mesh satellite for $5/mo. The mesh works exclusively with our Gigacenter Wi-Fi router and can repeat up to the full Ultra speeds of 100Mbps wirelessly. It can also repeat most of the Gig (1Gbps speed) but an Ethernet connection is recommended.

Learn more at teammidwest.com/internet/resources

Smarthub:

The installer will walk you through your first look at Smarthub. Where you will be able to view your bill & make payment each month.

Quick Reference Guide-

With your help, the installer will complete this document at your installation appointment and leave it for you to reference in the future.

QUICK REFERENCE GUIDE

Account Number: _____ Service: ☐ Internet ☐ Telephone ☐ Double-Play

Equipment

ONT: ☐ Calix 844 Indoor ☐ Calix 716 Outdoor

Location: _____

Wireless Router: ☐ Customer-Owned ☐ MEC-Owned

Battery Backup Location: _____

Network Information

2.4G Network Name: _____ Default Network Login:

Password: _____

5.0G Network Name: _____

Password: _____

Account Management

SmartHub
View and pay your bill, update or add services, contact us

Username: _____

Password: _____

Telephone Self-Care
Access voicemail, view call history, manage plan features and configure call forwarding settings

Username: _____

Password: _____

Technical Support is available 24/7 at 800.492.5989

MEC

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800.492.5989
teammidwest.com

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