

LYNDON TOWNSHIP

March 27th Meet & Greet

The Drop Installation Process

Construction Overview

- Mainline Fiber
- Mainline Terminals
- Mainline Splicing
- Service Drop Mapping
- Service Drop Fiber
- Service Drop Splicing
- Service Drop Installation & Activation

Mainline Construction



Mainline Construction

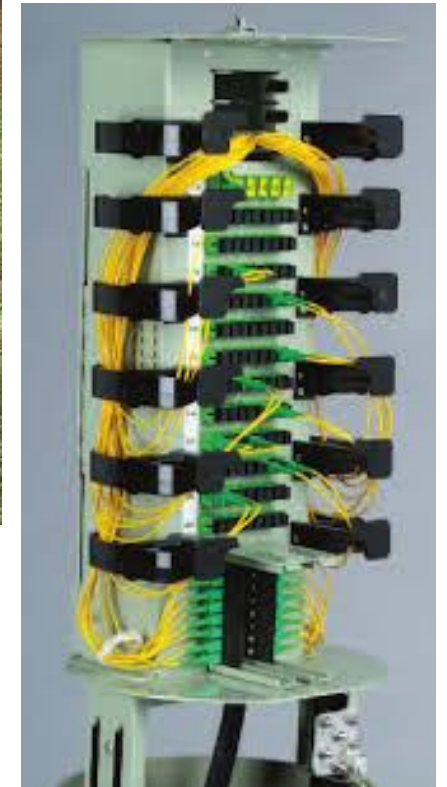


Mainline Construction

- Terminals



- Splicing



How to Prepare

- Sign up for service @ teammidwest.com/lyndon

Note: You will be asked to create an account with your email address and a password.

Enter your address and answer these “yes” or “no” questions that are specific to your home:

- My meter base is easily accessible with no restrictions, such as dogs or locked gates.
- My meter base is on the side of my home, and this is where I want my fiber service to enter.
 - If “no,” please specify alternative location for fiber service entry on your home. Please be specific. For example:
 - North side of home where current satellite service comes in.
 - East side of home just to the left of porch steps (facing front of home)
 - If you are unsure, please call MEC to discuss your individual circumstances.
- I have underground utilities; please notify me before digging.
 - We will alert you of the proposed date that the underground construction will be done. Please note: this may be via a voicemail message and the construction is not a scheduled appointment with the underground crew. If you have specific concerns and would like an appointment with the underground crew, please let MEC know. Understand, this will likely delay the process to complete your service drop.

What happens on your property?

- MEC's Underground Contractor will call in a request to Miss Dig. Miss Dig will locate all public underground facilities.
- You will start to see other utility flags on your property.
- At this time, the customer should mark or identify any of your personal underground facilities. Cones, spray paint, etc.



What happens on your property? cont.



Underground crew "cutting in" fiber service drop.



Here's how it looks after.



What happens on your property? cont.

A housebox also called an enclosure will be placed on the outside of your home. This will be where the fiber will enter your home. (What I call point A) This can be where all other utilities are located, where your current internet/telephone service enters your home, or just the best location to reach the desired end point. (point B) Please specify during sign up process!



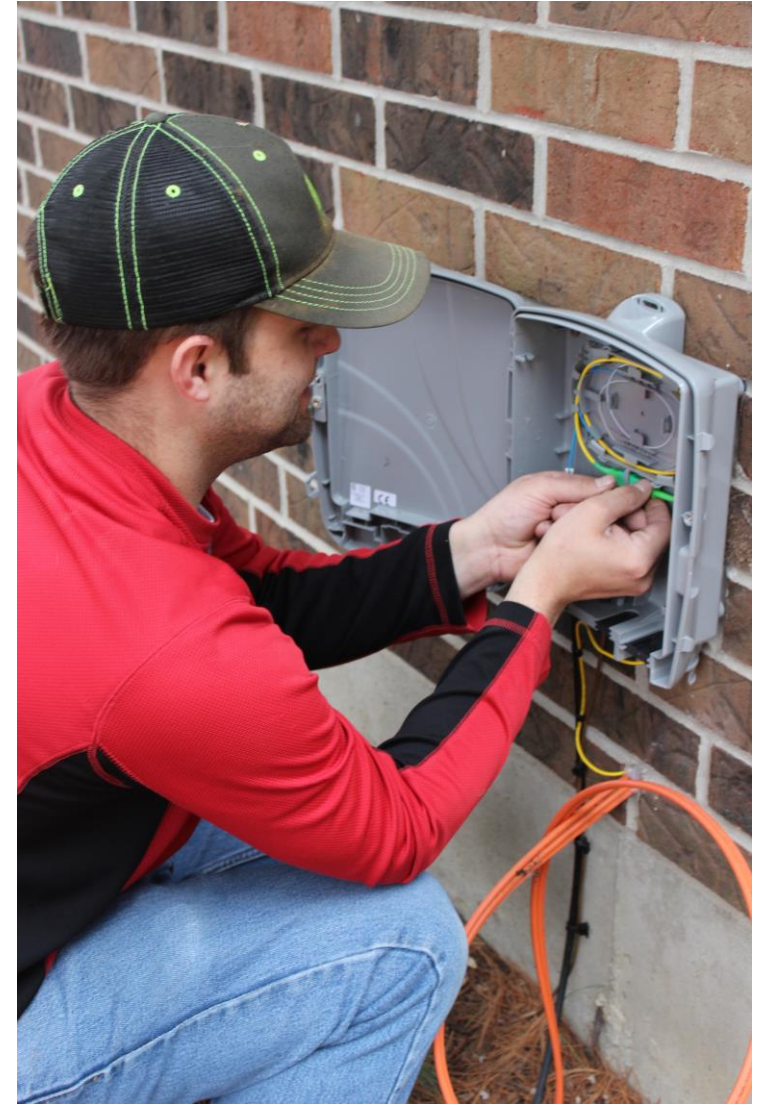
What happens on your property? cont.

Splice crew is assigned to splice fiber inside the housebox/enclosure.



What's next?

You'll get the long awaited call from one of our member solutions agents to schedule your in-home installation.
Meet Installer Tim!



What does the April 30 deadline mean?

- Installation fees are waived for anyone signing up before April 30, 2019. After that, the installation fee is \$300 to bring service from the main line to your residence. This covers up to 300 feet of line; anything additional is \$1 per foot.

When

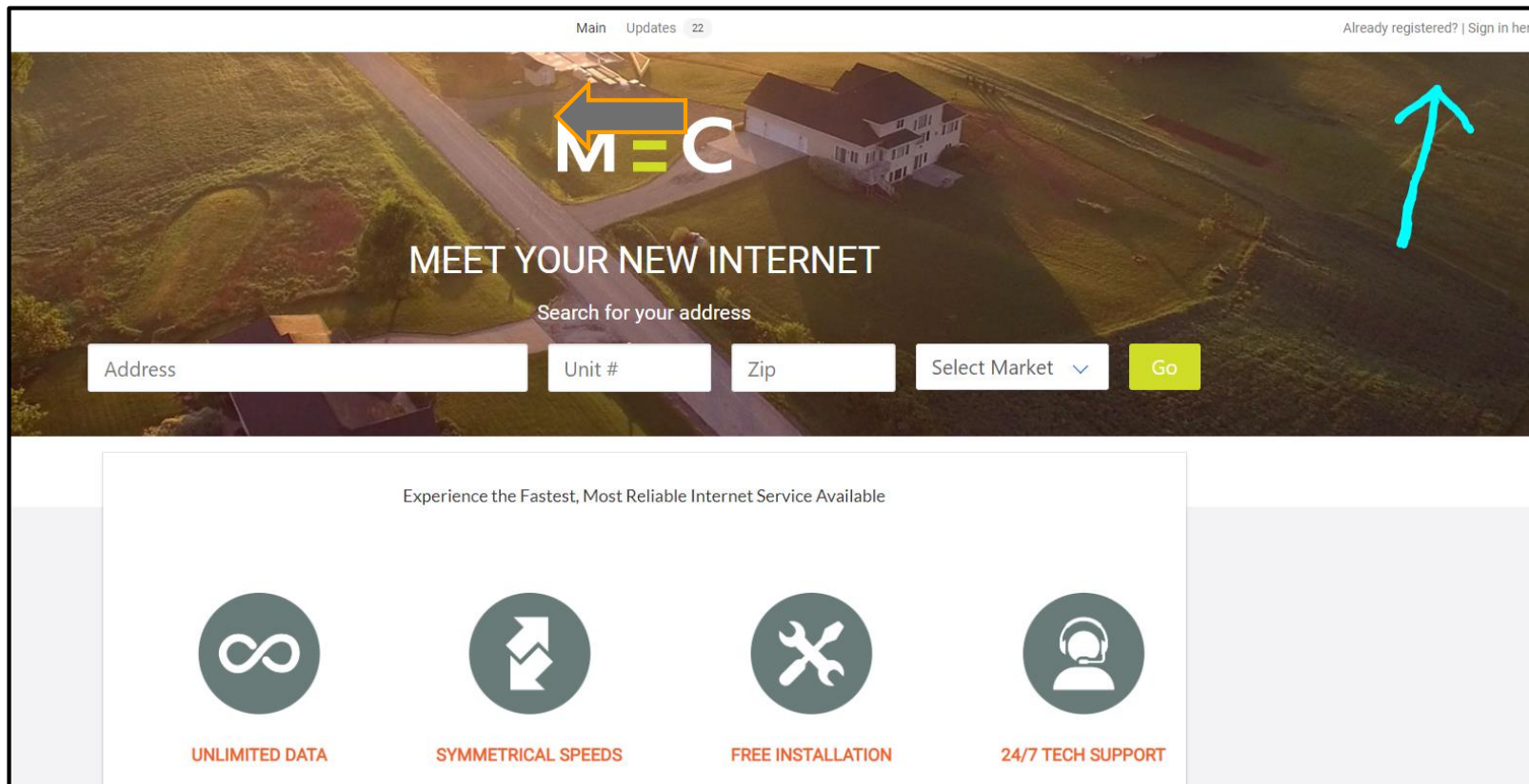
- **When will service be available?**

Lyndon Township is overseeing the full construction process, and expects mainline construction to begin in November, contingent upon various permitting processes. Construction will begin in the southeast corner of the township and is currently planned to move counter-clockwise. Township officials expect mainline construction to be complete by Q4 of 2019.

Did I sign up? What did I sign up for?

- Log back into your account sign up:

https://jointhecrowd.teamfiber.com/users/sign_in



Did I sign up? What did I sign up for? cont.



[Sign In](#)

☐ Keep me signed in on this computer

[Forgot password?](#)

or

Long password? Hard to type?

[⚡ Get a Magic Link](#)

[Main](#) [Updates](#) 22

Jennifer GilliamAdminDashboard




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Search for your address

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Go





MY DASHBOARDADMINSIGN OUT

Welcome, Jennifer Gilliam!

Zone	Progress	Address	Action
Lyndon Township		7103 Lingane Rd	<div>Review Order</div>
MEC Serviceable Area		70682 N Driftwood Dr	<div>Review Order</div>

My Account

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Profile Picture

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Get Involved, Spread the Word

Send Email Invitations

2.86K

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Order Summary

Product	Monthly	Install
Managed Wi-Fi	\$5.00	\$0.00
Gig Internet	\$69.95	\$0.00

Description	Amount
Monthly Discount	(\$5.00)
Monthly Total	\$69.95
Install Discount	(\$0.00)
Install Total	\$0.00

Close

Still have questions?

Not sure what's going on?

- Call us at 800-492-5989
- Contact Us via Live Chat at [Teammidwest.com](https://teammidwest.com)
- Email us at internetinfo@teammidwest.com

What's happening around here?

